

reflecting on the year



By Kory Judd

As 2018 comes to a close, I want to take a moment to reflect on some thoughts about who we are as a company and a member of the Richmond community.

We have built our reputation on the principles of responsibility, trust and integrity. And we deliver results the right and responsible way. We are engineers, scientists, environmentalists, technologists, neighbors and citizens.

We develop generations of problems solvers, leveraging technology to push energy's frontiers. We help Richmond achieve social and economic progress, because the community's desire for progress continues to grow. We have solved some of the most complex energy challenges of the past; together we will innovate for the future.

On a personal level, I have enjoyed my regular visits to cook and serve meals at the Greater Richmond Interfaith Program (GRIP). Giving back to the community is not only personally gratifying but it's also the right thing to do.

From the entire Richmond Refinery team, we want to wish you and your family a safe and healthy holiday season and a happy new year.

Kory Judd is the General Manager of the Richmond Refinery

reflexiones del año

Por Kory Judd

Al acercarse el final de 2018, quiero dedicar unos momentos para reflexionar en algunas ideas de quiénes somos como empresa y miembros de la comunidad de Richmond.

Hemos desarrollado nuestra reputación sobre los principios de responsabilidad, confianza e integridad. Y rendimos resultados de la manera correcta y responsable. Somos ingenieros, científicos, especialistas en el medio ambiente, tecnólogos, vecinos y ciudadanos.

Desarrollamos generaciones de solucionadores de problemas, aprovechando la tecnología para derribar las fronteras de energía. Ayudamos a Richmond a lograr el progreso social y económico, porque el deseo de progreso de la comunidad sigue creciendo. Hemos resuelto algunos de los desafíos de energía más complejos del pasado. Juntos innovaremos para el futuro.

A nivel personal, he disfrutado mis visitas regulares para cocinar y servir comidas en el Proyecto Interreligioso del Área Metropolitana de Richmond (Greater Richmond Interfaith Project, GRIP). Colaborar con la comunidad no es solo una gratificación personal, sino lo que se debe de hacer.

De parte de todo el equipo de la Refinería de Richmond, queremos desearles a usted y a su familia una temporada de fiestas segura y saludable y un próspero año nuevo.

Kory Judd es gerente general de la Refinería de Richmond

people making a difference We want to highlight just a few of the men and women who work on a daily, weekly and monthly basis to help the Richmond Refinery operate safely and reliably. Together, we develop the energy that improves lives and powers Richmond and the world forward.

dave million

Area Maintenance Lead, People Steering Team

I started as a contract worker at the refinery less than a week after my 18th birthday. And I was hired as a full-time Chevron Mechanic the following summer back in July 1985. Currently, I work on the People Steering Team. We're

fast fact employees who took part in **Chevron Voluntee** Week helping nonprofits and other organizations with various projects in the Richmond area.

focused on employee engagement and fostering a diverse and inclusive environment that values and respects everyone's ideas and backgrounds. I've also been an active volunteer in the Richmond community during my 30 year career. I'm really proud of the work my team has done with Girls, Inc. They are a great organization that empowers girls to become role models in the community. It's been very rewarding to make a difference in their lives. Chevron truly encourages employees to

give back to the community by volunteering their time and also matches donations and grants to local non-profits. It's great to work for a company that cares about helping in and around communities where we live and work."



janel edwards

Field Safety Coordinator; Health, Environment & Safety Specialist

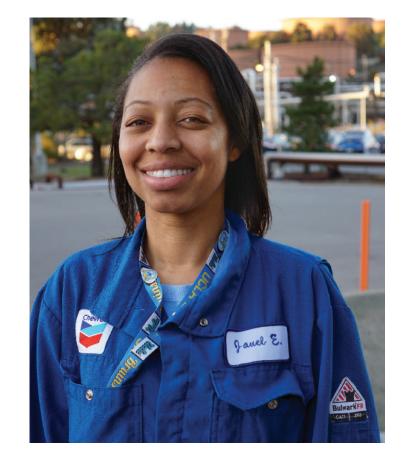
I am a Bay Area native. But I attended graduate school at UCLA and spent the first nine years of my career with Chevron at the El Segundo Refinery near Los Angeles What is most rewarding in my current role, is having an

fast fact

Chevron funds an independent Air **Monitoring Program** that provides real-time data 24 hours/day. Visit enceline.org/Richmond to see the results.

opportunity to engage with different organizations within our workforce and working with folks from various work and social backgrounds. My team helps protect the health and safety of our refinery workforce by developing programs and policies to

ensure a safe working environment. Chevron takes a proactive approach to address issues within our refinery and outside the fenceline. We utilize field instrumentation and data to understand hazards and determine practical means to eliminate and mitigate these hazards. Chevron works hard to operate responsibly and protect our workforce and the community."



yesenia pineda

Chevron Operator Trainee, ROP and RIchmondBUILD Graduate

I was born and raised in San Pablo just a few blocks away from the North Richmond border. Previously, I was working in the warehousing industry. But I just didn't see it as something that would give me a full life and allow

fast fact **Graduates of the** Regional Occupational Program hired by **Chevron over the** past 4 years.

me to be comfortable. Being from this community, there aren't always a lot of opportunities to find a successful career. I was encouraged by a friend to take a look at the Regional Occupational Program (ROP) because it could open the door to a career at Chevron. I always thought you needed to have a college degree or be an engineer to work at Chevron. So I took the ROP class for five months,

at night, while working full-time because I saw it as a real potential to better my life. And it paid off when I got hired into the Operator Trainee Program last year. Now I can see myself on a path to a successful career."



stanley cheng

Instrumentation and Electrical Engineer

I grew up in the East Bay and studied engineering at the University of Southern California – earning a Master's Degree in Electrical Engineering. I got hired into Chevron as an intern in 2014 before becoming a full time employee in 2016. I am part of the Plant Support group.

fast fact

The Richmond **Refinery invests** \$200 million annually on maintenance and reliability projects

We design and implement changes to instrumentation (e.g. process measurement) and electrical systems (e.g. electric motors, power) throughout the refinery. I really enjoy working with people at Chevron. We work together to resolve issues and complete jobs the right way. I am always learning from others. Getting out

in the field with maintenance personnel and seeing equipment helps me design better systems, and that directly contributes to keeping the refinery running safely."





Rev. John Anderson, CEO, Bay Area Rescue Mission

Tell me about the work of the Bay Area Rescue Mission (BARM)?

One of the most important things we do is provide short-term emergency services to people in our community who are in desperate need. They might be homeless or have recently lost a job. We provide shelter, meals and other necessities of life like clothing and counseling. We help people change their lives.

What other primary services does BARM offer?

We also provide long-term recovery programs from homelessness and all of its causes. People come to us looking for help to change the direction of their life. We provide education, job skills training and teach other life skills, such as financial planning and dealing with legal issues. We basically do it all.

What's unique about the long-term care program?

We try to add an element of spiritual foundation to help stabilize their lives. And our long-term support is designed to meet the needs of the individual. Some of the people who come to us for help are third grade drop outs. While others have doctorate (PhD) degrees. So what people need can really vary based on the individual who comes to us.

What's your success rate?

More than 70% of the people who complete our program are never homeless again. They leave with a job. And they remain clean and sober and gainfully employed. We make sure they have the counseling and support needed to make a successful transition to living independently from the Rescue Mission. In the last 12 months, we have provided more than 87,500 bed nights of shelter and more than 800,000 meals.

☐ How did you get involved with Rescue Mission work?

At one time in my life, I managed the data processing center for a major oil company's operations in South America, Central America and the Caribbean. But at age 29, I was a cocaine addict. I made a lot of money but ended up walking away from everything looking for something that would add meaning and purpose to my life. I ended up broke and homeless on the streets of San Diego. I soon started working for the San Diego Rescue Mission and that transformed my life. I came there looking for a meal and a place to stay for the night and 8 years later became the CEO. I came to BARM in 1993 and became the CEO here in 2000.

What is your favorite part of your work?

Seeing lives changed. I have the best job in the world. I get to be involved in helping people dramatically change their lives. 365 days a year, 24 hours a day, we are helping our community's most desperate and vulnerable citizens. People who come to us are truly looking to change their lives. We help them make the transition into becoming contributing members of our community.

What is it like working with Chevron?

We have a wonderful relationship with Chevron. A great example is the Chevron Food Drive which was started by a Chevron employee donating a single bag of groceries. Over the years, Chevron employees have donated more than 1.4 million pounds of food. The support from Chevron, not just the financial contributions but also the people who give their time, sends a message to those we help that people really do care about them and are pulling for them to change their lives.

What can people in the community do to help?

We value the power of people's prayers and supportive thoughts. We need the help of 400 volunteers each and every month to accomplish the work that we do. Almost anything you can imagine doing as a volunteer we can offer here at BARM. Whether it's providing mentoring, preparing a meal, painting a building, or anything in between. Visit our website www.bayarearescue.org and click on the "Get Involved" tab.



Presorted Standard U.S. Postage **PAID** Oakland, CA Permit No. 379

for more information

Email richmondrefineryinfo@chevron.com or call 510-242-2000. For noise and odor complaints, please contact 510-242-2127.

para más información

Email a richmondrefineryinfo@chevron.com o llamando al número 510-242-2000. Para quejas relacionadas con ruidos y olores, por favor llame al número 510-242-2127.

free refinery job training program classes starting in January



The Chevron-sponsored Regional Occupational Program (ROP) prepares people for careers in refineries and other industrial facilities.

Space is limited.

Register or learn more at www.cccoe.net/rop/signup