



Chevron Richmond Community Action Plan Town Hall October 2025

Facilitator: Ceres Policy Research



you said – we're listening



Community Engagement

- 4 CAP Steering Committee meetings
- Neighborhood councils
- Community health initiatives



Communication & Transparency

- Website resources
- Spanish translations
- Informing CAP members



Air Monitoring

- Data accessibility
- Enhanced receptors
- Quarterly reports

Flare improvement efforts



**New
technology**



**Increased
operator
training**



**Cross-
functional
team focused
on improving
flare
performance**



**Assessment
and learning
from past
events**

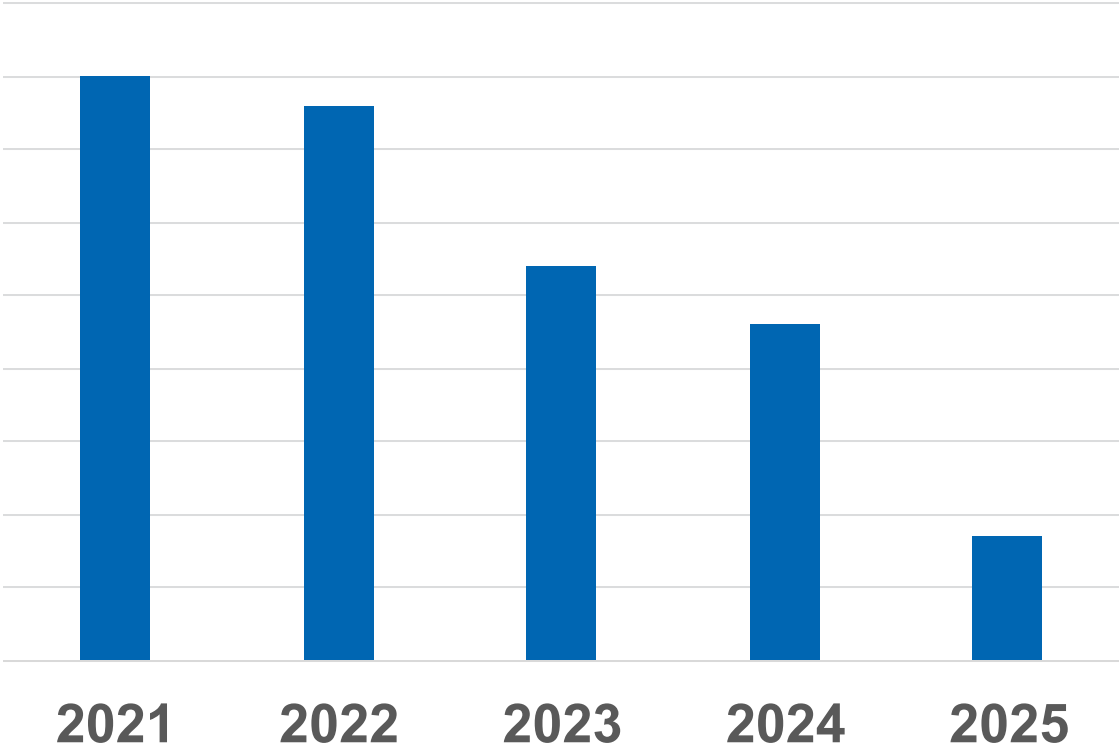


**Improved
infrastructure**

- *\$25+ million in projects completed*
- *\$15-\$20 million in upcoming projects*

Flaring events

number of events



Date Range	Number of Flaring Events
April 1, 2025 – Sept. 30, 2025	7
Oct. 1, 2024 – March 31, 2025	7
April 1, 2024 – Sept. 30, 2024	10

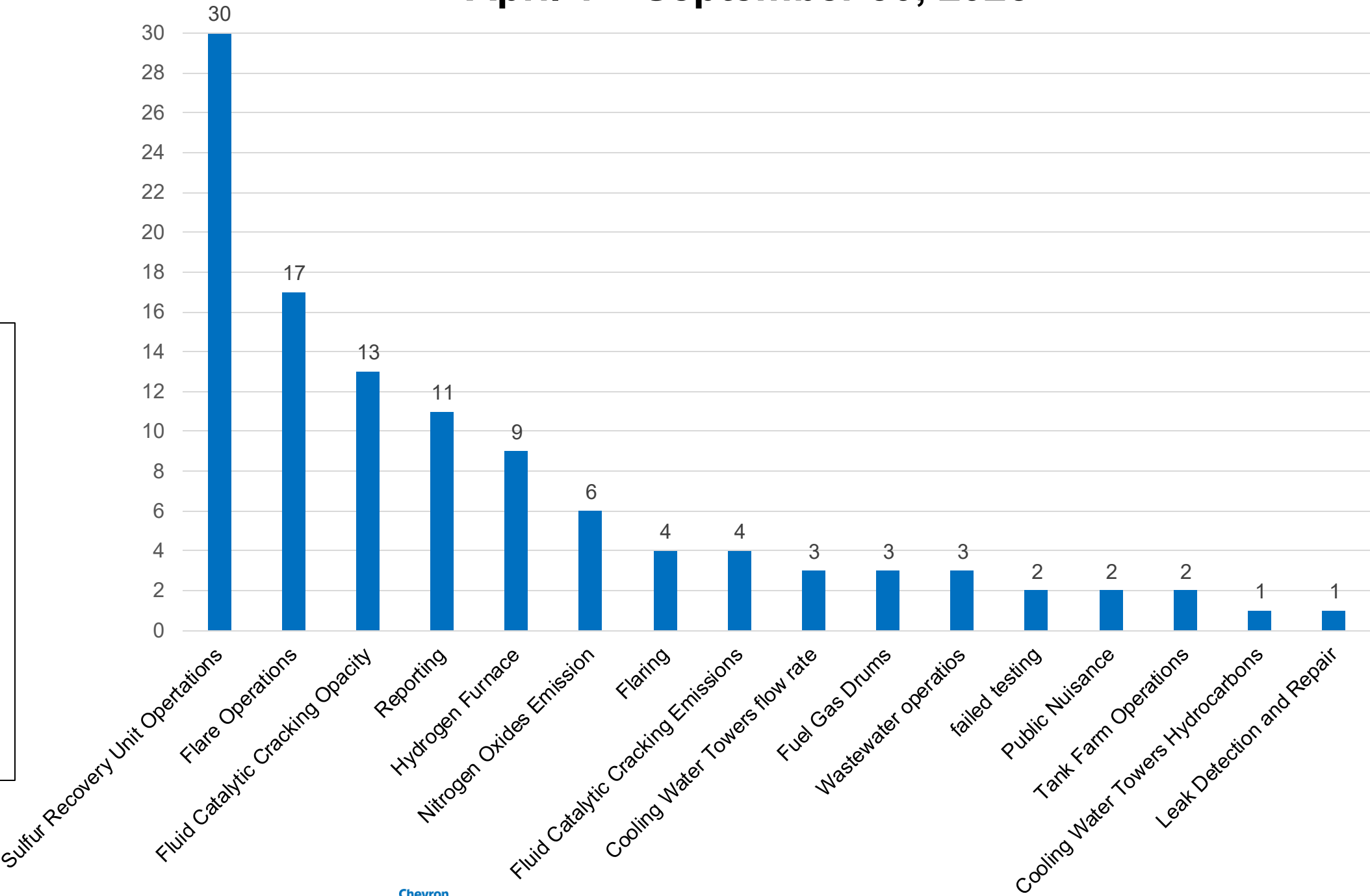
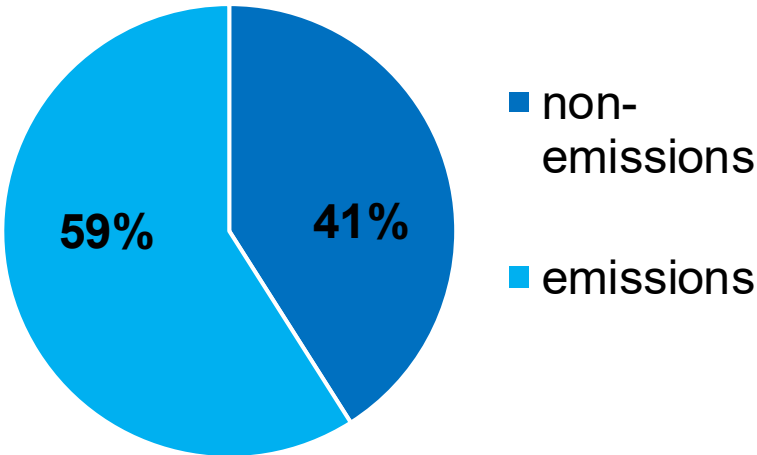


air quality related notices of violation (NOVs)

April 1 – September 30, 2025

The BAAQMD does not always issue NOVs immediately, and sometimes years after permit deviations due to changes in regulations or other reasons.

violation types





cchealth.org

Presented by

- **Nicole A Heath**
- **Dr. Lisa Rodelo**

CCHHMP Mission

To protect human health and the environment by preventing pollution, increasing process safety knowledge and environmental awareness, responding to incidents, and implementing consistent regulatory compliance and enforcement programs.



Certified Unified Programs

Incident Response (IR)

Green Business

Integrated Pest
Management (IPM)

Incident Response Team



**24/7
Response
team**

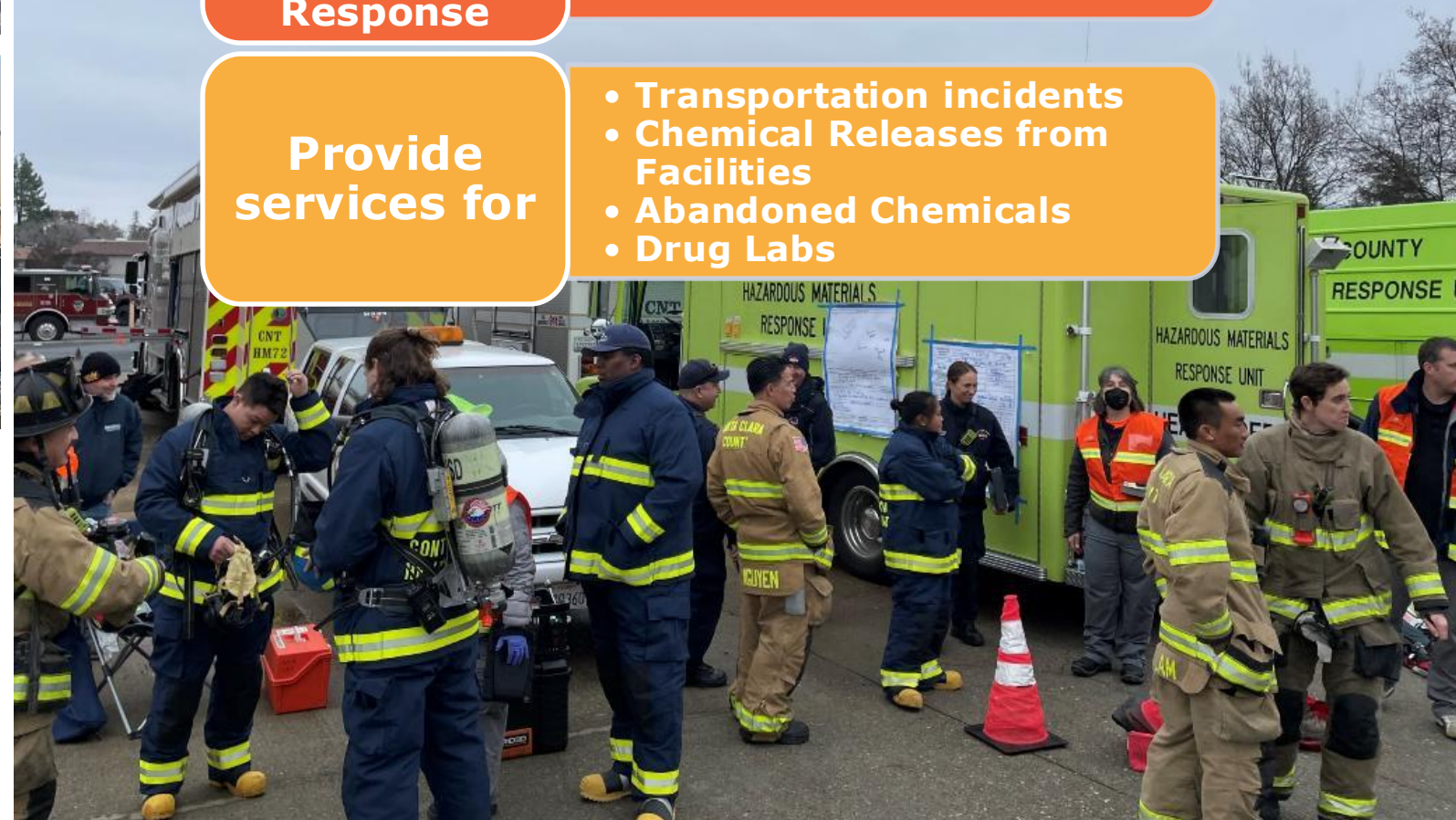
6 -person rotation

**Trained for
the highest
level of
Hazmat
Response**

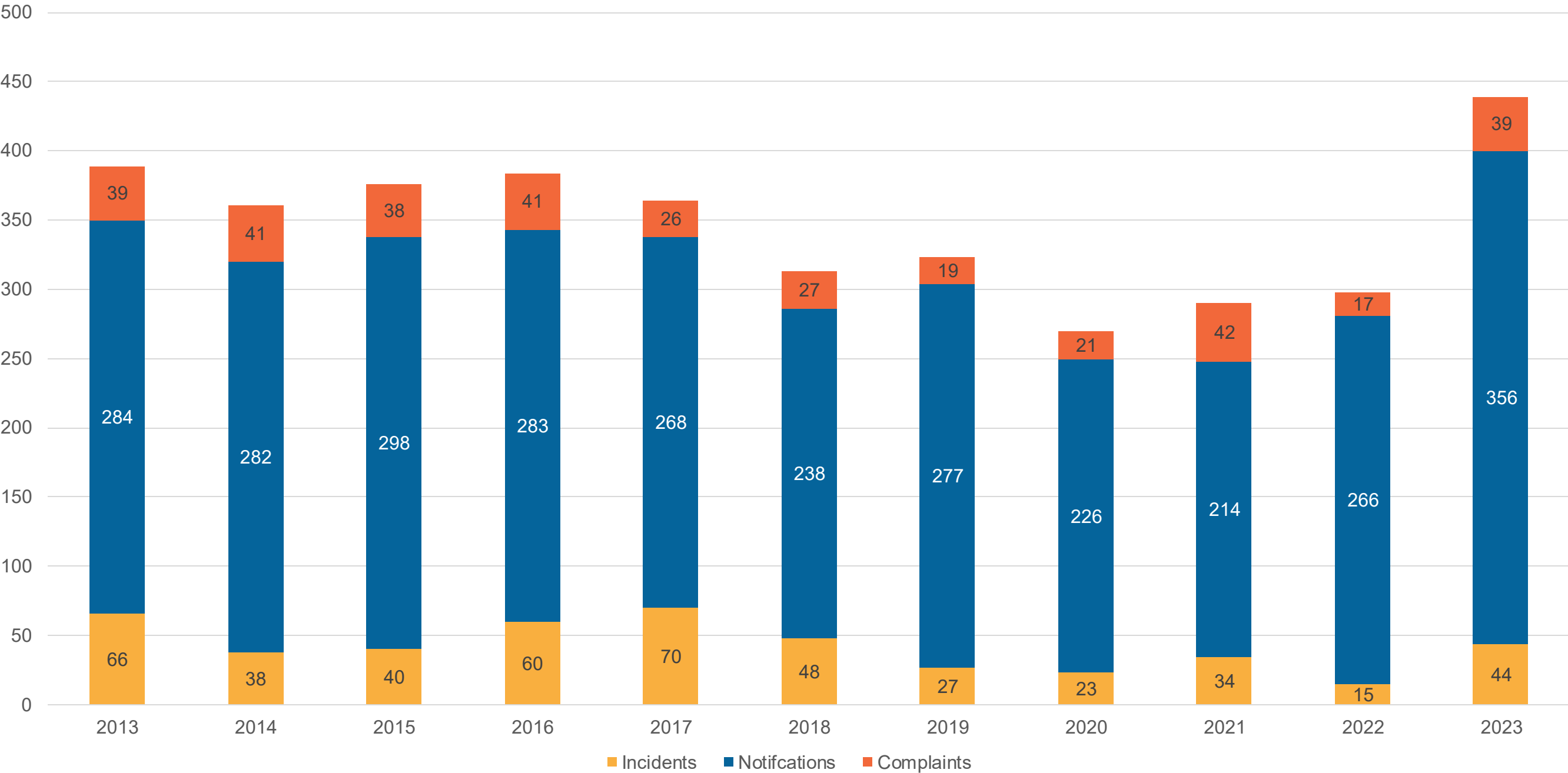
**Type 1 team who can handle
radiation calls**

**Provide
services for**

- Transportation incidents
- Chemical Releases from Facilities
- Abandoned Chemicals
- Drug Labs



Incident Data Over 10 Years



Major Chemical Accidents and Releases

MCAR Events Trending

Missing years indicate no events occurred at that time.



HazMat Response

On-scene Operations (Offensive operations, decontamination)



Off-scene Operations (Air Monitoring Group, Off-site Consequence Assessment, Issue Protective Actions, CWS)



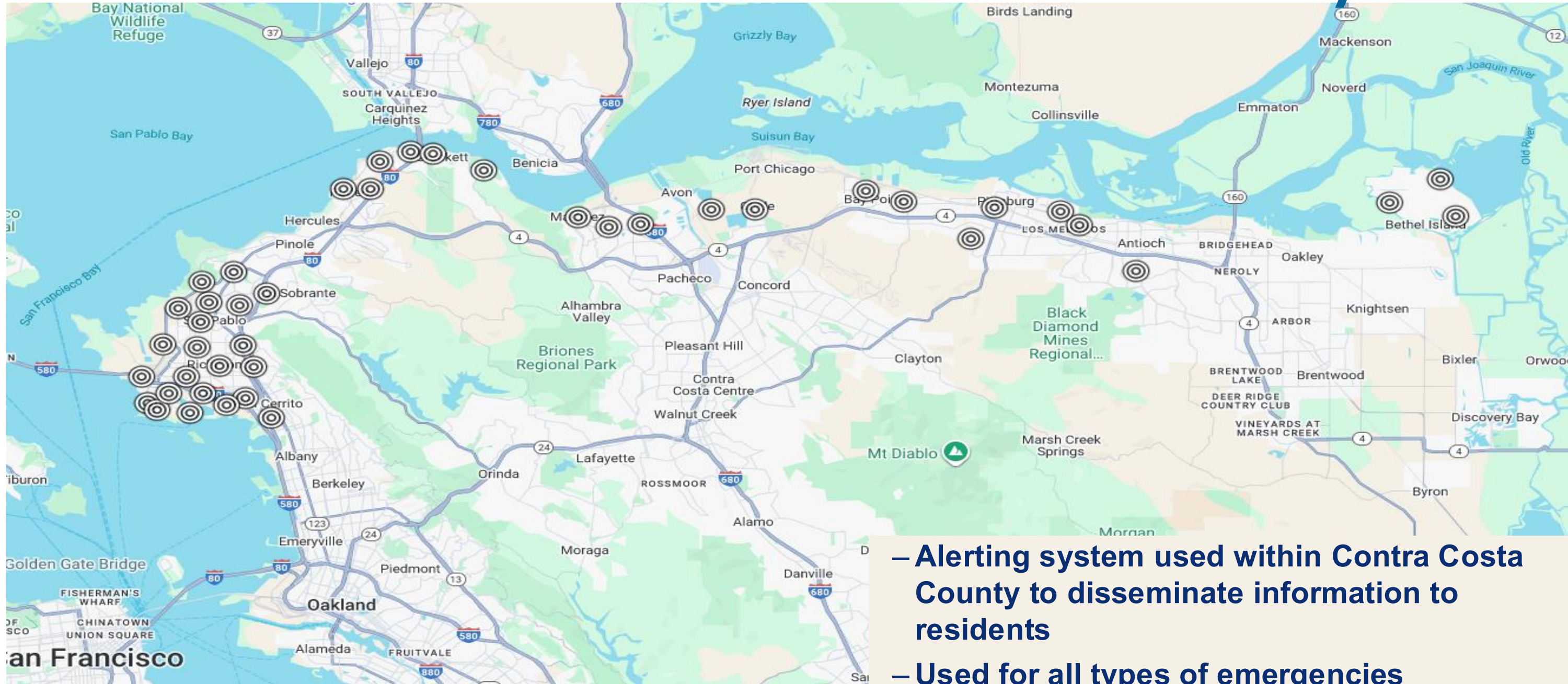
Public Information (Media Inquires, Press Releases, Twitter, FB, Web)



Coordination with Other Agencies

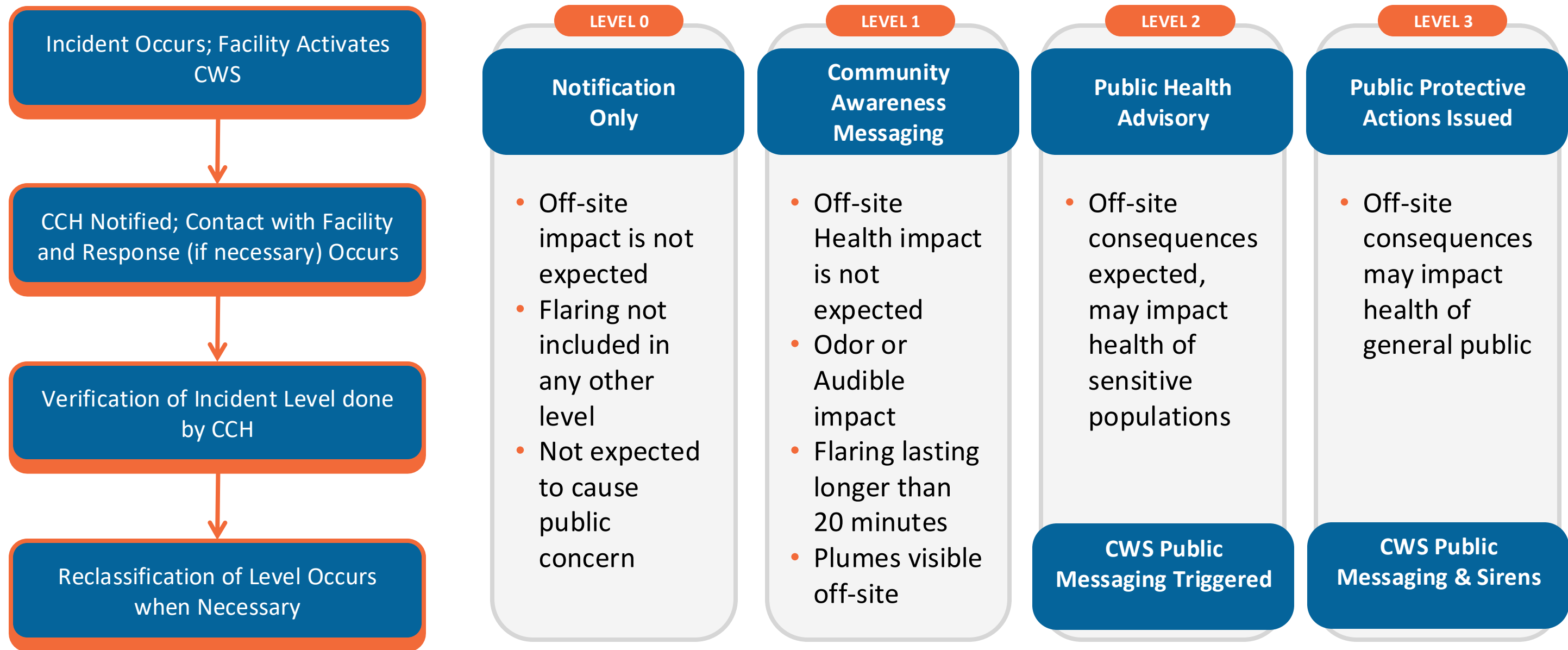


• What is the Community Warning System?

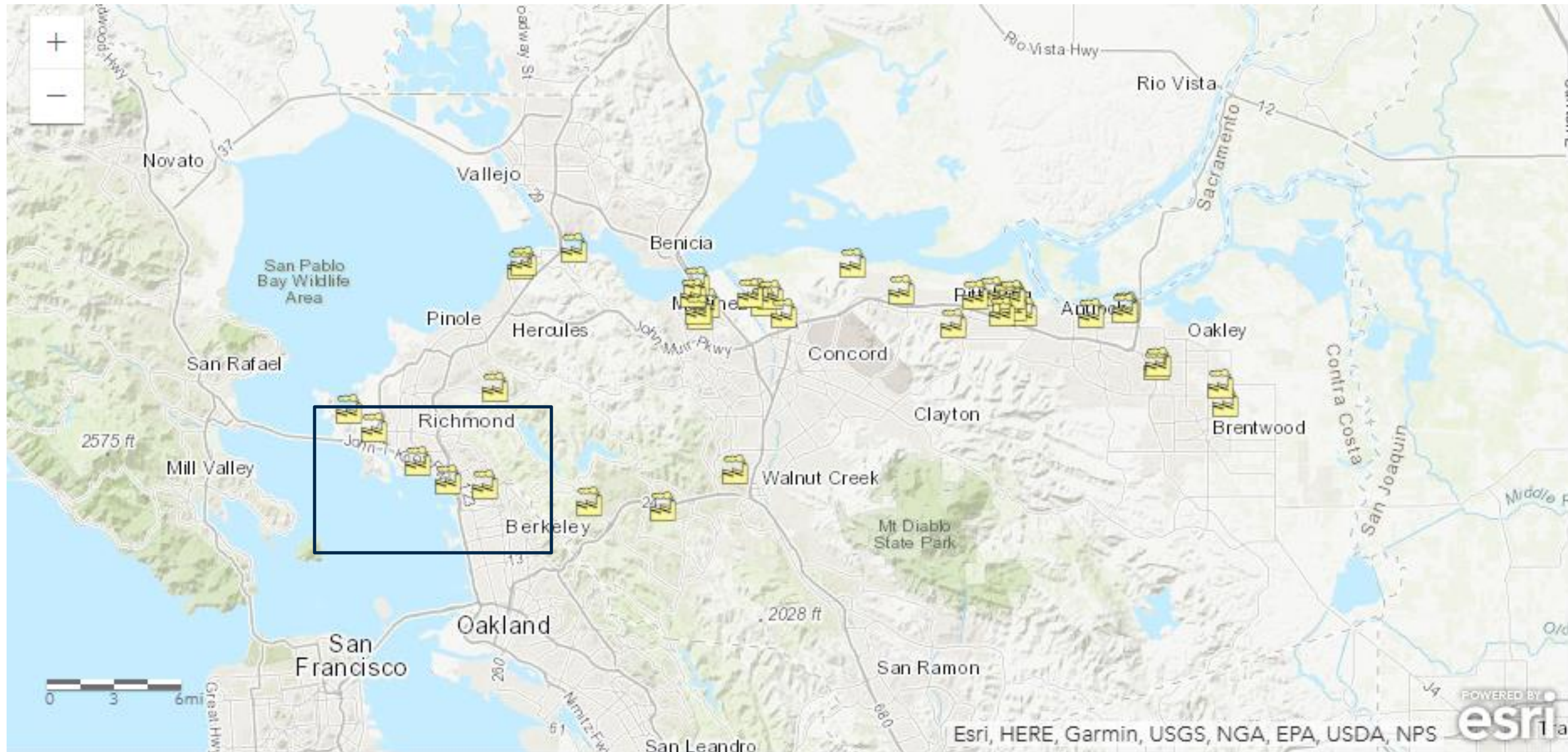


- Alerting system used within Contra Costa County to disseminate information to residents
- Used for all types of emergencies

• Hazmat Notification



Facilities in Richmond



Community Warning System (CWS) Changes

- Expanded messaging to the community
- Updated Levels in Incident Notification Policy
- Created new public incident Dashboard

Saturday 10:48 AM

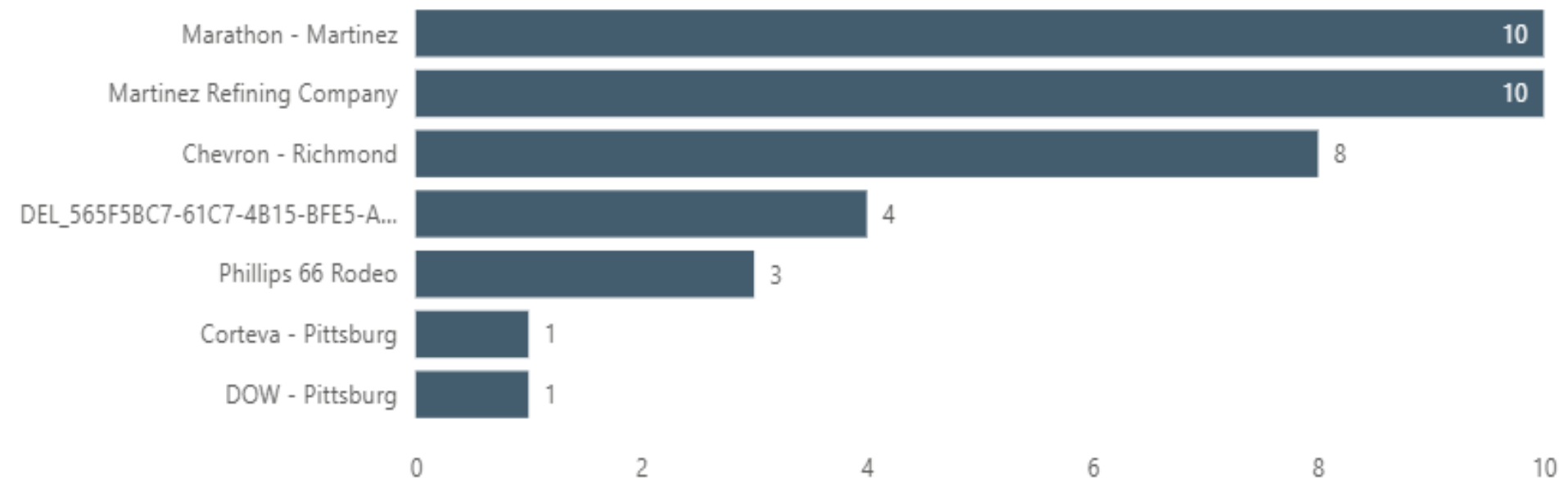
MARATHON LEVEL 1 Community Awareness Message
A Level 1 Community Awareness Message has been reported to CCHHealth by MARATHON, located in Martinez. This message is for informational purposes only. You may hear, smell, or see signs related to this event; however no action is required.

For more information, please visit CCHHealth's Hazmat Dashboard at <https://cchealth.org/hazdash>.

To stop receiving these notifications, text 'Unsubscribe CCHEALTH'.

Notifications by Facility

If facility is not listed, it has not notified CCH within the current date range.





SIGN UP FOR
LEVEL 1
COMMUNITY
AWARENESS
TEXT MESSAGES



Opt-in by texting
CCHEALTH to **21423**

Air Quality and Health Effects



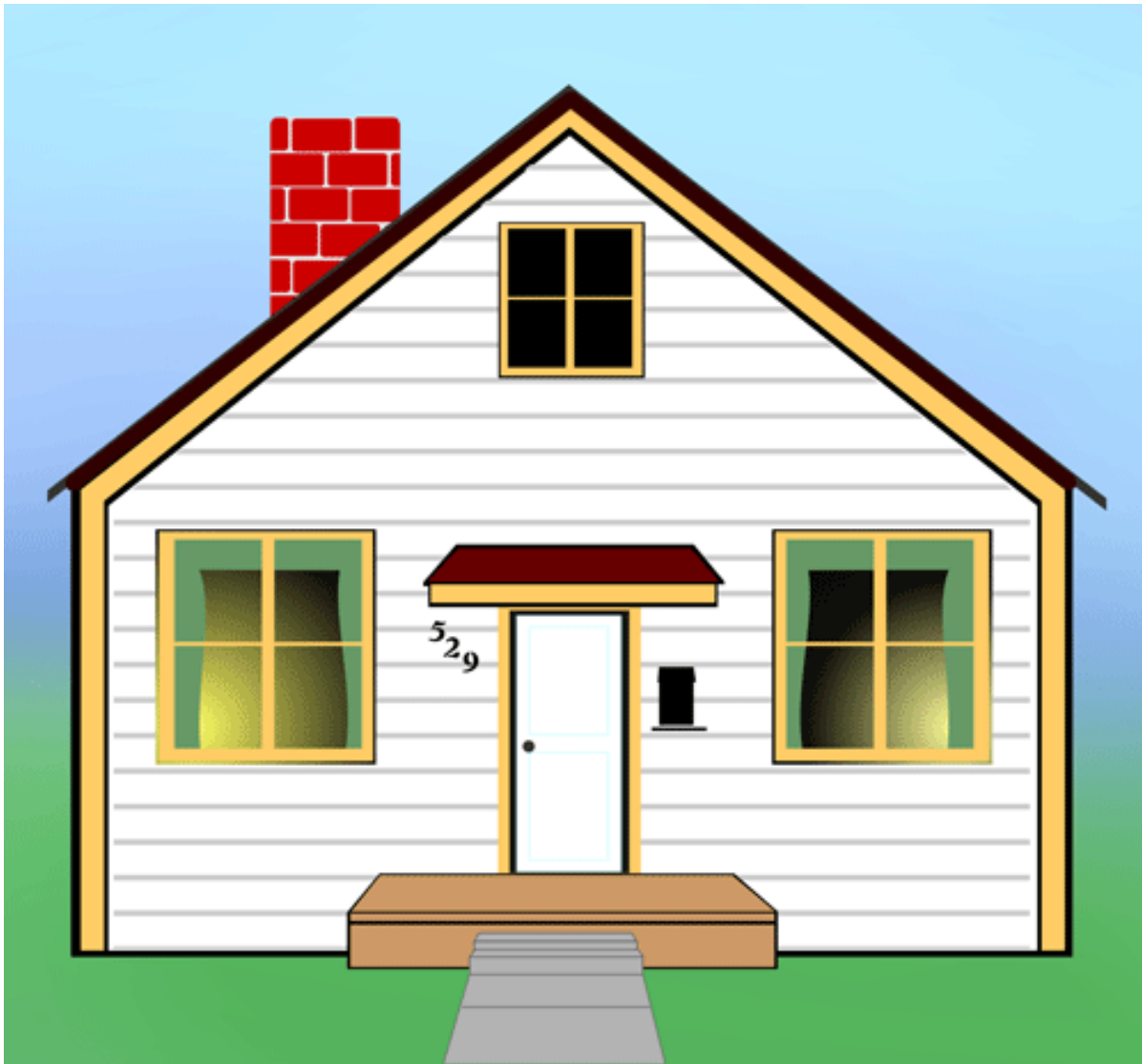
Main health concern for hazmat releases are respiratory effects

If necessary, a Health Advisory or Shelter in Place order will be issued.

CCHHMP works closely with Health Officer to review real time data

Health Officer may provide other guidance based on the incident

Air Quality and Health Effects



Go inside

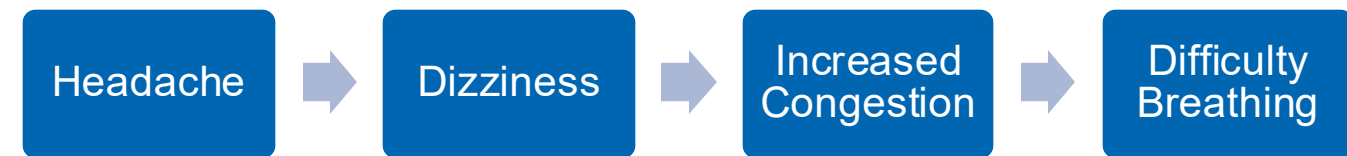
Shut your doors
and windows

Turn off your
HVAC

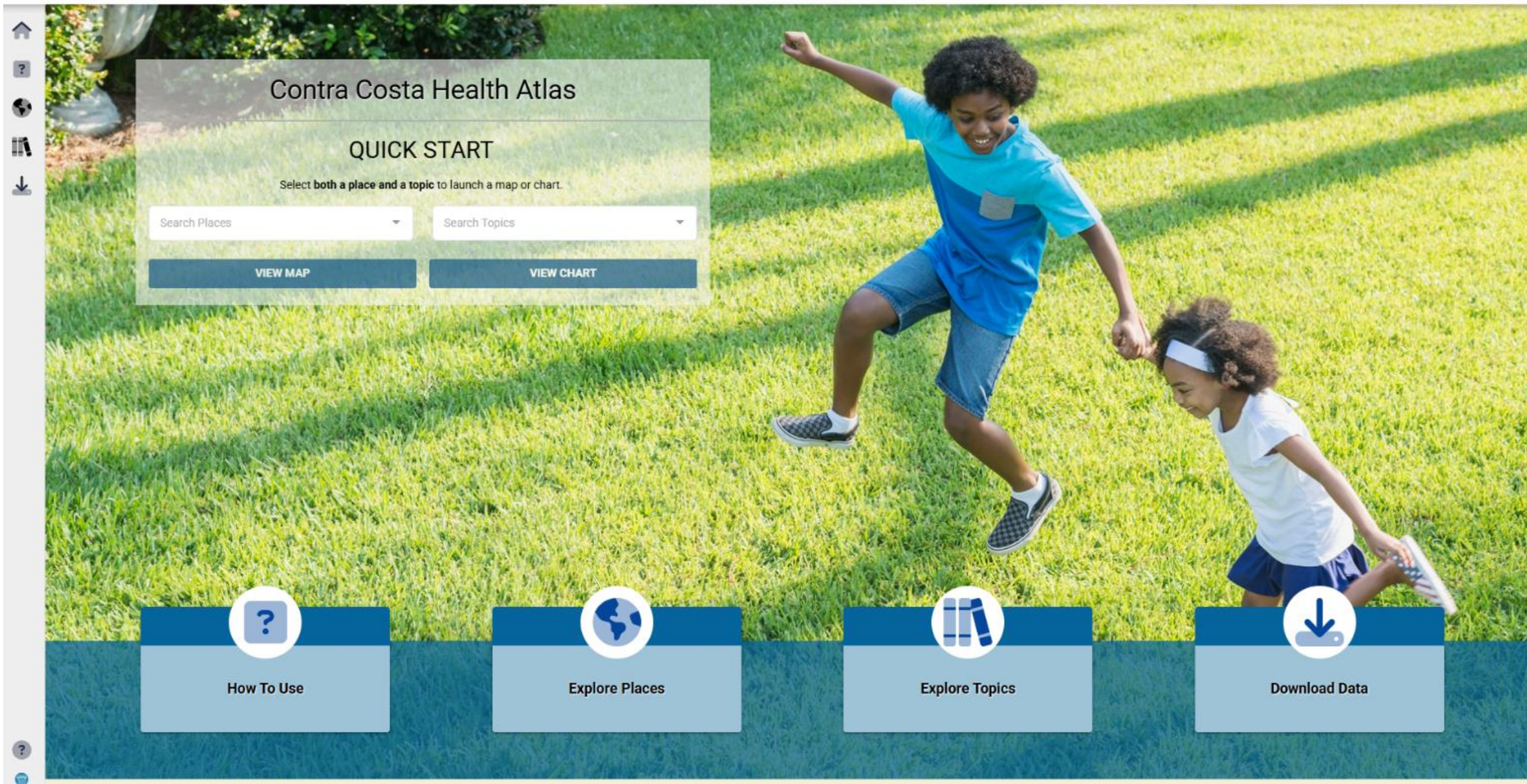
Seal any gaps

Wait for additional
information

• Symptoms of exposure



Health Atlas



• Role of Hazardous Materials Ombudsperson



Single point of contact for people who live or work in Contra Costa County regarding environmental health concerns, questions, and or complaints about hazardous materials programs

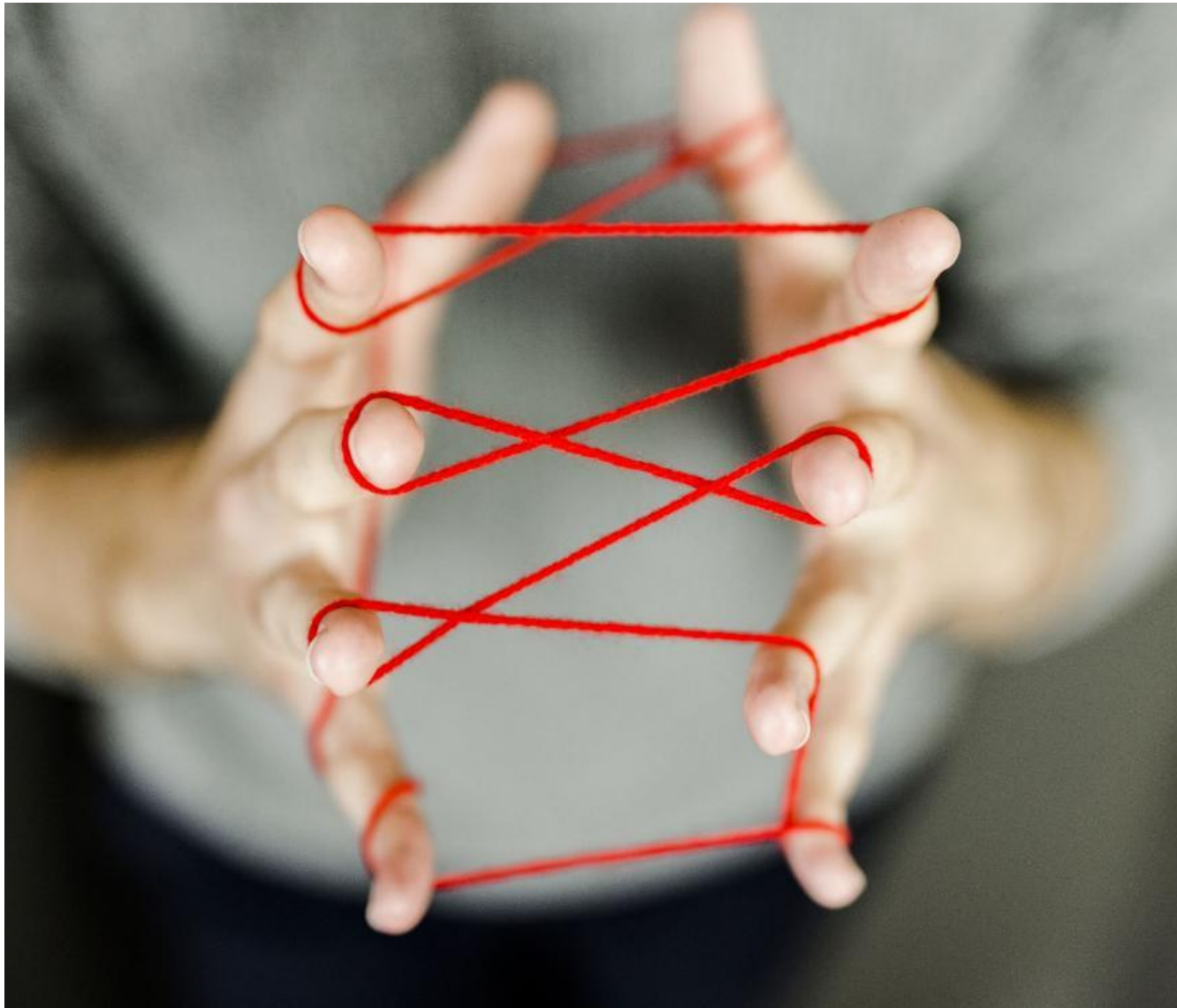


They are empowered to identify issues, make recommendations, and resolve problems.



The role includes investigating concerns, facilitating resolutions, and providing information about programs and procedures.

• **How the Ombudsman Helps**



- Independent advocate for the public
- Promotes transparency & accountability
- Liaison between the public and agencies
- Position is housed in the Office of the Director within the Health Department



CAER

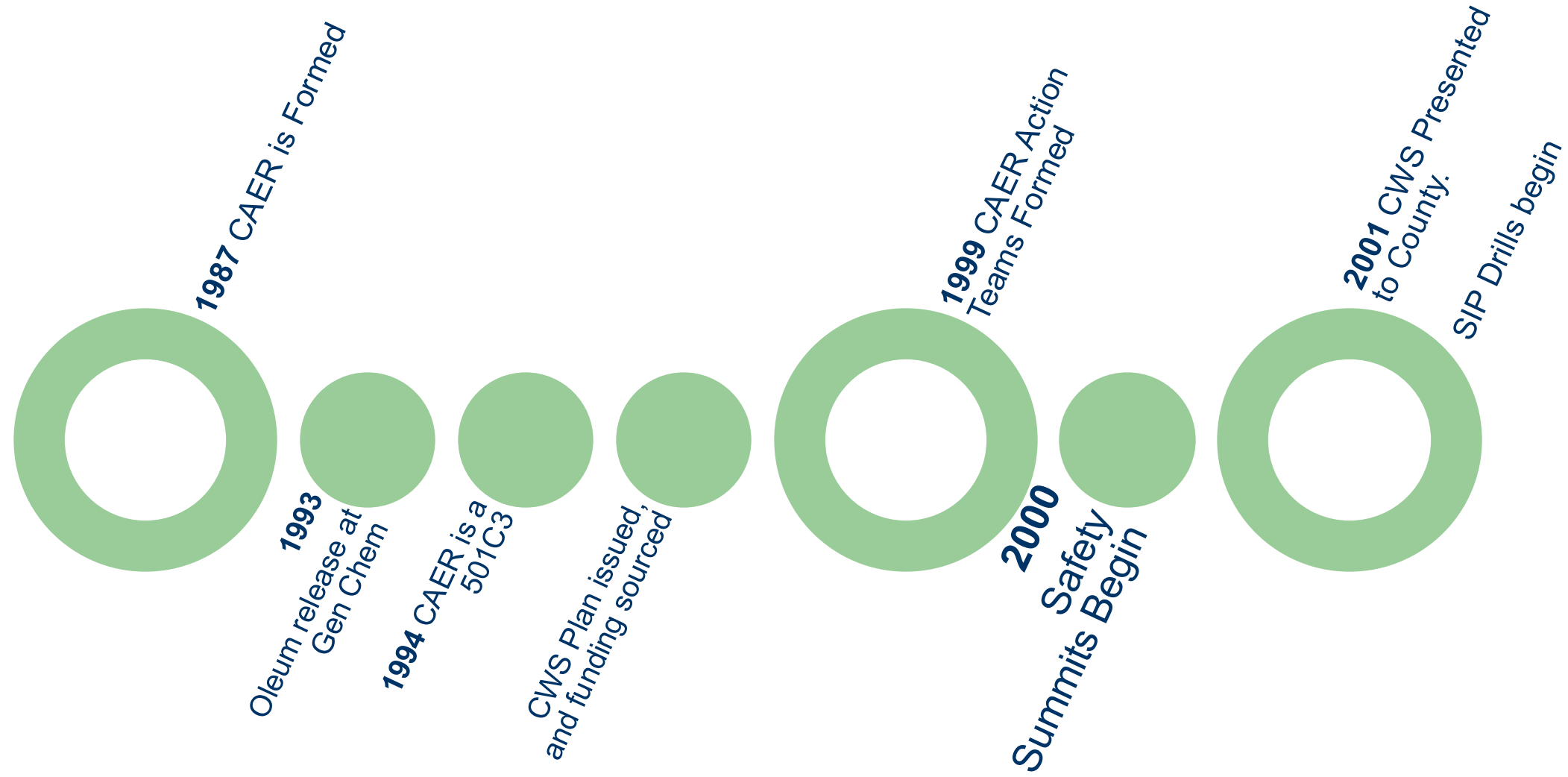
**Contra Costa County
Community Awareness
Emergency Response
Organization**



CAER's Mission Statement

- Our mission is to foster a collaborative community of industry, agencies, municipalities, and the public dedicated to actively educate, promote awareness and prepare for emergencies within Contra Costa County.

CAER Timeline



CAER Core Objectives

- Build and maintain a trust-based relationship with the community
- Enhance safety awareness and knowledge in our communities
- Facilitate effective sharing of safety best practices
- Support comprehensive emergency preparedness initiatives



Some of CAER's Major Accomplishments

Building the Community Warning System

Outreach Programs including:

Emergency Preparedness Grants

Annual Shelter-in-Place (SIP) Drill

Safety Summits

Annual Shelter In Place Day

- Focus on SIP education to schools and day cares
- Wally will visit schools to promote SIP
- First Wednesday in November
- 24 successful years
 - Virtual COVID drill



Community Education and Outreach

- Contracted with CCH to provide outreach and education related to CWS and Hazmat Incidents
- Attend various safety fairs, CERT, CAP and other community meetings
- Resources available for adults and kids

Community Education and Outreach

COMMUNITY WARNING SYSTEM

The Community Warning System (CWS) is Contra Costa County's official all-hazard emergency alert system, designed to notify you when a potentially life or health-threatening hazard requires you to take immediate protective action. CWS delivers alerts via multiple channels, including phone calls, text messages, email, social media, and the sounding of outdoor sirens for industrial facility emergencies.

If you hear sirens, there is an industrial facility emergency, and you should **SHELTER IN PLACE** immediately.

When you hear sirens, you should:

SHELTER- Go indoors immediately.

SHUT- Close all doors and windows.

LISTEN- Go to local radio or TV news stations for official updates.

If there is an emergency at an industrial facility, sirens may sound more than once, and you might also get emergency alerts to Shelter in Place. Stay inside until officials say it is safe. Also, check the news, radio, and alerts for updates.

Sirens are tested on the first Wednesday of each month at 11:00 AM.

Register with CWS to receive Emergency Alerts. Scan the QR code or visit CWSAlerts.com to sign up. Have questions or need assistance with your Alert profile? Contact us at (925)605-0111 or CWSStaff@co.cccounty.ca.us.



Be ready. Take action. Stay safe.

PUBLIC COMMENT PERIOD

- This is your time. A timer will be running, with approx. 2 minutes per speaker.
- Tell your story. Ask questions. Raise the priorities your neighborhood carries.
- Our job is to listen and document what needs to happen next.

STAY INVOLVED – STAY INFORMED

Want updates on the CAP process? Scan below to subscribe to Chevron's newsletter. You'll receive general company updates as well as Richmond-specific news about the Community Action Plan and local engagement opportunities.



CALL TO ACTION

- What we heard tonight will shape CAP actions going forward
- Let's keep the the conversation active
- Stay involved:
 - Join your neighborhood council
 - Sign up for the Community Warning System
 - Learn more: <https://richmond.chevron.com/rule6-5>
 - Spanish and ASL interpretation always available by request — this space is yours.